

PRIVACY POLICY

Education Galaxy knows that you care how information about you is used and shared, and we appreciate your trust that we will do so carefully and sensibly. This notice describes our privacy policy.

What information is collected by Education Galaxy and how is that information used?

Whenever you visit our website, we use cookies to monitor information about your visit. We receive and store the information you enter on our website. Information you provide helps us process your order, improve user experience, and respond directly to customer needs or request. When you submit a contact form or email inquiry, we use that information to respond to your request. In any event that you receive an email you do not want to receive, simply unsubscribe according to the instructions on the email.

Upon online registration for an account, Education Galaxy will ask for information to identify your school or district, a username and password, and your email address provided by the school district. Only teachers can register for an online account and users can only sign up with a verifiable email address through a school. We use the email address to verify the account and to provide Education Galaxy updates. A teacher can optionally provide a username and password for a student to work online with Education Galaxy. With school level accounts, a school admin will control which teachers and students are provided access. If Clever or Classlinks is enabled, school rostering is used to provide teacher and student accounts.

MEMBER ACCOUNTS, PASSWORDS, AND SECURITY

Student Accounts

All student accounts must be created through a parent or teacher level access.

Education Galaxy allows each student to have their own personal account to login and track performance within Education Galaxy. In order to create student accounts, we do allow schools to enter name and grade level for each student. Students can be listed with alternate usernames instead of actual names. We do not require any student's personal information beyond grade level. Districts or schools can optionally use Classlinks or Clever for their student record management and safeguarding accounts.

Data Protection and Security

Education Galaxy regularly creates backups of all data Education Galaxy follows industry security standards including SSL/TLS 1.2 encryption and password hashing.

Education Galaxy is compliant with FERPA and COPPA guidelines.

Does Education Galaxy share information with any third parties?

We will NOT share your email address, or any other personal information collected via our website with any third party, except in the event that our business is sold or merged with another company that contractually agrees to honor the terms of this privacy policy.

Customer Responsibility

When you use Education Galaxy, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your account or password. When you visit educationgalaxy.com or send e-mails to us, you are communicating with us electronically. You agree that all agreements, notices, disclosures, and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.



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Accessing and Correcting Your Information

To request access to, correct, or delete any personal information that you have provided to us, email info@educationgalaxy.com. To delete any personal information, we may be required to delete the account altogether. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement.

Contact Us

If you have a question regarding this statement, or if a question was not addressed in this privacy policy, you may contact technical support at info@educationgalaxy.com. We will do our best to answer your question promptly and accurately.

We are here to serve you. Jeremy Verret CEO and Founder

Education Galaxy, LLC